

CODE OF CONDUCT



WE:

- ▶ Provide a welcoming and safe place for everyone, including children.
- ▶ Assist you with your enquiry and provide expert advice and support.
- ▶ Treat you with respect and be courteous to you.
- ▶ Offer access to spaces, resources, collections and activities.
- ▶ Protect your personal information and privacy.

YOU:

- ▶ Are respectful and courteous to other patrons and staff.
- ▶ Follow staff directions if required, especially in an emergency.
- ▶ Treat library facilities, collections and equipment with care.
- ▶ Supervise and look after children and those in your care.
- ▶ Are eSmart and stay safe online.
- ▶ Abide by our policies and procedures